Network Solutions Specialist
Location: Toronto and Vancouver

Radiant Communications is a leading provider of cloud hosting, managed network and voice solutions for medium-size enterprises. Leveraging the largest Internet footprints across Canada, Radiant offers a comprehensive portfolio of reliable, secure and scalable IT infrastructure services, simplified under a single point of contact.

For over 17 years, many of Canada’s most recognized brand names have been relying on Radiant to support their mission-critical business operations. Please visit www.radiant.net to see some of the household brands that rely on Radiant.

Position Summary

Radiant Communications is looking for a Network Solution Specialist who will work well in a fast-paced but casual environment. The successful candidate will be a self-motivated, results-driven individual who excels in challenging work and diverse responsibilities. Candidate must have solid experience in provisioning networks.

You Will...

- Respond to inquiries from staff, administrators, customers, site personnel and outside vendors in a timely fashion
- Ensure open communication to all stakeholders. Address delicate situations and handle conflicts in such a way as to maximize opportunity and minimize exposure to risk
- Provisioning and maintenance of Advanced CPE designed solutions
- Document and maintain and update customer network diagrams, systems and configurations
- Perform physical and logical analysis of client networks and its applications
- Ability to multi-task, prioritize and meet deadlines
- Support and diagnosis of technical issues involving Firewalls, VPNs and Routing
- Technical knowledge in Telecom Network topics: MPLS, spanning tree, routers, Layer 2/3 switches, WIFI, VoIP, firewalls and UTM
- Ability to develop automation using scripting languages
- Flexibility to work a schedule that will meet the demand of our customers as required
- Pager duty, after hours, weekend and stat holiday work on demand
- Stay up-to-date with emerging technologies

You Have...

- 5+ years’ experience working in high volume environment, including network equipment, operating system installation, configuration, and troubleshooting
- Minimum 3 years’ Experience in related Internet or IT business required
• ISP and/or 24x7 operations experience a definite asset.
• Practical hands-on networking and systems administration experience, including knowledge on configuring access and core routers and switches.
• Exceptional analytic and troubleshooting skills for solving problems
• Solid knowledge of DSL and other connectivity services.
• Solid knowledge of Juniper Networks ScreenOS/JUNOS/FortiOS platform is an asset.
• Knowledge of network troubleshooting and network management tools.
• A team player and be able to work in a fast paced, ever-changing environment.
• Post-secondary education with a relevant degree or certificate program is required.
• Hands-on knowledge of Layer 3 protocols such as BGP, ISIS, OSPF and RIP and Layer 2 protocols such as PPP and STP is an asset.
• Technical degree, Cisco CCNA, CCDA, CCNP, CCDP; Juniper JNCIA, JNCIS, Fortinet NSE and/or other networking certifications is an asset.
• Knowledge of VMWARE, Windows, Active Directory and/or UNIX/Linux/Solaris an asset.

Are you the perfect fit for our organization? If you are interested in applying for this opportunity, please forward your resume and cover letter to hr@radiant.net

*Please note that the selected candidate is required to successfully complete a background check.

We thank all applicants for their interest, however, only applicants selected for an interview will be contacted.

We are an equal opportunity employer and are committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act, 2005 (AODA). Radiant will provide accommodations to job applicants with disabilities throughout the recruitment process. If you require an accommodation, please notify us and we will work with you to meet your needs.