

## **Radiant Introduces Cloud-Based Network Monitoring Service**

***New cloud-based monitoring service provides enhanced visibility and quick resolution.***

**Vancouver, Canada, July 31, 2012** - Radiant Communications Corp. ("Radiant") (TSX-V:RCN), a leading provider of managed network and cloud hosting solutions for medium-size enterprises, today announced the availability of its cloud-based Network Monitoring Service for business networks in Canada and the United States . The new service provides users with enhanced visibility to their network status and performance and enables quick problem resolution to ensure maximum network availability across any North American network footprint.

With Radiant's Network Monitoring service, customers can have their network proactively monitored and issues tracked and followed through to resolution by Radiant's team of experts, regardless of the network provider. "Our intelligent monitoring systems and strong relationships with all major ISPs across Canada, enables our team to be extremely efficient" said Radiant President and CEO Paul Healey. "With over 15 years successfully monitoring and managing network connections for some of Canada's most recognized multi-location businesses, we have the expertise to improve operational efficiencies, so customers can concentrate on their core business requirements."

Customers now have a flexible solution for managing their entire network including monitoring, ticketing and proactive response for all their existing network systems. Network management is simplified with Radiant as the customer's central point of contact with their network vendors. Full visibility to network status and performance is always available 24x7, through a secure Customer Portal with real-time Google-map™ views, for both primary and secondary network services.

With intelligent monitoring providing automatic detection of severity, regional outage identification, traffic and router statistics, plus trouble ticketing and notification systems, along with an integrated network vendor support program, Radiant's Network Monitoring Service is one of the industry's first.

Working with your existing network, Radiant's Network Monitoring Service is easily implemented, provides full visibility and control and keeps mission critical networks operating efficiently to ensure customers have maximum network availability, at all times.

### **About Radiant**

Radiant Communications is a leading provider of managed network and cloud hosting solutions for medium-size enterprises. Leveraging one of the largest Internet footprints across Canada, Radiant offers a comprehensive portfolio of reliable, secure and scalable IT infrastructure services, simplified under a single point of contact. For over 15 years, many of Canada's most recognized brand names have been relying on Radiant to support their mission-critical business operations.

### **For More Information**

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