



“With our previous email solution we weren’t receiving all our emails or attachments. But we didn’t know how much email we were losing until we started getting calls from clients. Since switching over to Radiant’s AlwaysThere hosted Exchange, the phone calls about missing emails have stopped and our productivity has increased. Not only are we getting all our emails, we’re also seeing far less spam and are also taking advantage of Shared Calendaring and BlackBerry integration. We are extremely happy with the transition.”

— Jacquie Lane, Group Services Manager, Clarkdale Motors Ltd.

Clarkdale Motors Ltd. is an authorized Volkswagen dealership in Vancouver, BC. Before Radiant, Clarkdale used to have a web-based email system but started to notice they weren’t receiving all their emails. Clarkdale needed a more reliable email solution. Since switching to Radiant, Clarkdale is getting more out of their email system than ever before. Not only are they receiving all their email, but they’re seeing the benefit of Shared Calendaring, enterprise-class Spam filtering, and BlackBerry integration.

	CHALLENGE	SOLUTION	RESULTS
RELIABILITY	Clarkdale wasn’t receiving all their emails or attachments with their previous web-based email and needed a more reliable email solution.	Radiant’s AlwaysThere hosted Exchange provides higher availability and email spooling, so emails will always be received even if the server is down.	“We didn’t know how much email we were losing until we switched to AlwaysThere hosted Exchange.”
MOBILITY	Clarkdale also had BlackBerry and iPhone users who needed to wirelessly synchronize their email, contacts, and calendar events to their handheld devices.	Radiant also hosted a BlackBerry Enterprise Server (BES) to allow employees to allow wireless synchronization between Exchange and their iPhones or BlackBerry devices.	“Our BlackBerry and iPhone users can send and receive email seamlessly with the integration of our BES and hosted Exchange server.”
SECURITY	Clarkdale also needed an email solution with improved spam protection and enhanced security from worms and email viruses.	Radiant’s AlwaysThere hosted Exchange leverages Radiant’s Spam Scrubber for premium spam and virus filtering.	“We noticed a significant decrease in the amount of spam and junk mail since switching over to Radiant’s AlwaysThere Exchange.”

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