



AlwaysThere™

HOSTED PRIVATE CLOUDS Datasheet

KEY BENEFITS

GREATER SECURITY

The secure multi-tenancy architecture is designed to separate each client's private cloud servers from others, allowing for greater security and performance

COMPLETE CONTROL OF RESOURCES

The flexibility to scale up and down resources as needed. Dedicated resource pools are allocated specifically to each client without compromising your data or applications

PRICING SIMPLICITY

Simple daily pricing model without the bandwidth charges for data moving in and out of your private cloud

TotallyManaged™ HOSTING SUPPORT

Enterprise level support with full transparency, leveraging the expertise of our VMware Certified Professionals

FLEXIBILITY MEETS SECURITY, PRIVACY AND VISIBILITY

Cloud computing has revolutionized the economics of IT services, where companies are no longer required to make long-term hardware commitments to dedicated servers. Because cloud hosting is based on resources and not large dedicated server units, it allows for flexible and precise allocation of computing resources when and where you need them and only paying for the resources you require.

Radiant's AlwaysThere™ Hosted Private Cloud solution is designed for mission-critical applications that enterprise IT departments manage. The private cloud environments operate on private networks, providing each client with a discrete, dedicated pool of computing resources (CPU, memory, and storage) that are only accessible by a single client. By logically and/or physically separating your data and applications from other companies, you achieve greater security and higher performance.

HIGH PERFORMANCE AND FULL INTEROPERABILITY

Radiant's cloud infrastructure leverages technology provided by market leaders: VMware®, Cisco®,

and NetApp®, allowing for a seamless movement of your data to the cloud without disrupting your current operations. Our platform is compatible with most operating systems and applications, enabling you to migrate workloads securely between your on-premise servers and the Radiant cloud. It also means that you are able to use tools you are familiar with and run any VMware compatible virtual machine on the Radiant cloud.

GREATER SECURITY OF YOUR DATA

Radiant delivers cloud hosting from our carrier grade datacenters in Vancouver and Toronto, ensuring your critical data always resides in Canada for privacy reasons. You have the flexibility to choose the datacenter location that best fits your business needs, while using a secondary location as a disaster recovery zone.

UNPARALLELED CONNECTIVITY

With the largest broadband footprint across Canada, we provide some of the leading private networking products to establish a dedicated, secure connection between your office and Radiant's Hosted Private Cloud, ensuring your data does not travel over a public Internet connection.

SECURE MULTI-TENANCY ARCHITECTURE

We believe that being transparent with the hosting provider's cloud architecture is essential for any organization looking to move their data into the cloud. At every level our cloud architecture is available in such a way that only one client can access his data, eliminating the risk of negatively impacting another

client's applications/data in case of any disruptions or configuration errors. You can run virtually any operating system with VMware infrastructure, ensuring full interoperability with your on-premise systems and allowing you to work with tools you trust.

Cisco® powered network segments your hosted private cloud servers

onto their own VLAN, ensuring your servers are always separated from other clients' servers, optimizing for security and performance. In the same manner, your data stored on our NetApp® appliances is also secured within your own VLAN and only accessible to your servers.

Hosted Private Cloud Specifications

	12GB/300GB	24GB/600GB	48GB/1200GB
RESOURCE POOL SIZE			
RAM	12GB	24GB	48GB
SAN Storage	300GB	600GB	1200GB
Number of Cloud Servers	Customer's Choice		
IP Addresses	8	16	32
CONNECTIVITY & SECURITY			
Datacenters	Vancouver or Toronto		
Secondary Disaster Recovery Center	Available		
Internet Bandwidth	10Mbps	20Mbps	40Mbps
Internet Data Transfer	Unlimited		
Private VLAN	Included		
SSL VPN	Included		
INDIVIDUAL CLOUD SERVER OPTIONS			
Root Access	Included		
Radiant Managed Operating Systems	Windows Server 2008 Standard Windows Server 2008 Enterprise Red Hat Enterprise Linux 5		
Customer Managed Operating Systems	Any VMware Supported Virtual Machine		
Virtual System Administrator	Available*		
SQL System Administrator	Available		
SUPPORT			
24x7 Expert Cloud Support	Phone, Email		
Dedicated Account Manager	Included		

*Includes monitoring, patching, and backups

Secure Multi-Tenancy Architecture by Cisco, VMware, and NetApp

