



# AlwaysThere™ HOSTED EXCHANGE Datasheet

## KEY BENEFITS

### GREATER SECURITY

Your own separate, virtual instance of Microsoft Exchange that is fully scalable and not shared with other companies

### CONTROL AND CUSTOMIZABILITY

Customers have direct administrative access to the Exchange environment with full control over firewall policies and application settings

### MIGRATION MADE EASY

Your data belongs to you and it's accessible at any time. Full migration support provided in real-time for both new and departing customers

### TotallyManaged™ HOSTING SUPPORT

Enterprise level support with full transparency, leveraging the combined expertise of our Microsoft Certified Professionals

## HOSTED EMAIL WITHOUT COMPROMISE

Radiant's AlwaysThere™ Hosted Exchange 2010 solution is based on the latest release of Microsoft Exchange® enterprise email messaging and collaboration platform. AlwaysThere Hosted Exchange is designed for small to mid-sized organizations that seek out the advantages of enterprise messaging without the cost and complexity of running an on-premise Exchange server. Our Hosted Exchange service provides the flexible pay-per-use benefits desired by small companies while supporting the high availability, security, transparency, and control requirements expected by mid to large organizations.

## GREATER SECURITY FOR YOUR EMAIL DATA

Our Hosted Exchange solution is unique from other hosting providers because it is not a shared environment, where multiple clients are hosted on the same Exchange server. We deploy on your own highly available, secure virtual instance of Microsoft Exchange on enterprise grade cloud infrastructure. It is configured behind a cluster of firewalls using a dedicated operating system and database for

every customer. By not sharing your Exchange environment with others, you remove the risk of configuration errors exposing your data to third parties. It also means that potential service disruptions caused by other Radiant clients will not impact your ability to send and receive email. By providing you with your own virtual instance of Exchange, our Hosted Exchange achieves greater security and safeguards your company's critical data at all times.

## CONTROL AND CUSTOMIZE YOUR ENVIRONMENT

AlwaysThere Hosted Exchange solution can be seamlessly integrated with your corporate Active Directory environment, so that it looks and feels as if it was deployed on-premise. Administrators are provided with direct access to the Exchange Management Console, giving them the flexibility and control to customize their own policies, to connect other applications, and to expand or contract accounts based on your business needs. You have control at both the network and application layers to set policies as loose or stringent; you have control to initiate the latest application upgrades and patches or keep your environment unaltered – all on your own terms.

**Totally Managed™ HOSTING SUPPORT**

Radiant offers a fully managed experience including monitoring, patching, and administrative support for our Exchange solution. We also strongly believe in complete transparency when communicating with our clients. Our technical team consists of Microsoft Certified Professionals who are fully capable of delivering enterprise level support to meet your needs efficiently and professionally.

**MIGRATION MADE EASY**

Our Hosted Exchange solution makes it easy for clients to migrate from an existing on-premise Exchange solution or other hosted email messaging services. Whether you are migrating 50 or 3,000 seats or simply need to keep a copy of data for compliance reasons, our full service support team will work with you to develop a customized migration

plan that minimizes disruptions to your business.

**HOSTED EXCHANGE PRICING**

We support different seat requirements, anywhere from 25 to over 3,000 seats. Please visit our pricing plans at [www.radiant.net](http://www.radiant.net) or contact your account manager for a full quote.

**Standard AlwaysThere Hosted Exchange Features**

Hosted Exchange 2010 Features

Hosted Exchange Plans	SMB	Premium	Enterprise	Corporate
Sample # of Mailboxes	25	300	500	1000+
<b>INTEGRATION</b>				
Single Sign On <sup>1</sup>	Optional	Included		
<b>SECURITY</b>				
Cisco IronPort® Premium Spam/Virus Protection	Included			
Canadian & European Privacy Protection	Included			
<b>MOBILITY</b>				
Blackberry Personal Users	Included with Premium Mailboxes			
ActiveSync™ for Windows Mobile, iPhone, Android Smartphones	Included with Premium Mailboxes			
<b>TotallyManaged™ SUPPORT</b>				
Email Migration	Included			
Administrative Access	Included			
Support: 24x7x365 via Phone or Email	Included			

Hosted Exchange 2010 Mailbox Options

Mailbox Details	Basic	Pro
Mailbox Size	500 MB	25 GB <sup>2</sup>
Outlook Web Access	✓	✓
Global Address List	✓	✓
Personal Calendars & Contacts	✓	✓
IronPort Anti-spam / Anti-virus	✓	✓
Group Scheduling	✗	✓
Shared Calendars & Contacts	✗	✓
Recover Deleted Items	28 days	28 days
Public Folders	✗	✓
ActiveSync™ for Windows Phone, iPhone, Android	✗	✓
Blackberry Enterprise Service	✗	Optional
Archiving Service	✗	Optional
Access Protocols	POP, IMAP	MAPI <sup>3</sup> , POP, IMAP
Maximum Message Size	20 MB	20 MB

<sup>(1)</sup> Requires Active Directory on customer's premise & Radiant MPLS (included if on-net & >50 seats) or IPsec VPN service

<sup>(2)</sup> Allocated in 5GB increments

<sup>(3)</sup> Supports native integration with Outlook 2003/2007/2010 for group scheduling, shared calendars, etc. Customer must supply their own Outlook client.